

RETAIN CONNECTICUT

Retaining
Employment
and Talent After
Injury/Illness
Network



In partnership with UConn and CT DOL for worker's health

Issue 1 | October 9, 2020

Calling All RETAIN-CT Providers!

No more insurance status required! The RETAIN-CT program was expanded in August to include **ALL** workers experiencing musculoskeletal pain, injury or illness and enrolling patients is now made easier!



Newly expanded program:

- Inclusive to all workers (not just Workers Comp), age 18-65, working part or full-time.
- Includes self-employed experiencing musculoskeletal injury, pain or illness reducing ability to stay at work or return to work.
- Enrollment forms completed in doctor's office and faxed directly to UConn Health.
- Incentive automatically paid directly by CT Dept. of Labor; \$200 per patient to provider.
- \$25 gift card given by UConn to office staff per patient enrolled.

Please email us today and we will help you get started.

ADMIN CORNER

Recruitment Advice from Office Staff

Depending how busy the office is, finding the right time and often what to say to patients whom we believe may benefit from working with a Return-to-Work Navigator may be challenging at times. Here are some tips from UConn and from some office managers:

"A trustworthy relationship with the patient is very important and not to be underestimated."

*“Tell them this is research from UConn.
Everyone loves and trusts UConn!”*

Say, “regardless of whether you receive the Return-to-Work Navigator services, you will receive \$200 for the completion of 4 surveys over 6 months. First \$50 after enrolling today and expect the second survey link emailed in the next week.”

“If selected for the RTW Navigator, telephone sessions are set-up around your schedule.”

“Share your enthusiasm for the program with the patients.”

“Always give patients the enrollment forms to fill out before the appointment and never after.”

Dr. Shaw has advice when patients are hesitant about giving their Social Security number:

“One way in which the study is being evaluated is to compare groups of participants in terms of future wage earnings and disability status, so this requires that we use information provided by both the State DOL and SSA. This is for research purposes only. To evaluate the program, research groups have different long-term outcomes.”

DID YOU KNOW?

October is National Disability Employment Awareness Month

October marks the 75th annual National Disability Employment Awareness Month (NDEAM), and all participants of RETAIN-CT are encouraged to participate. NDEAM is a nationwide campaign that celebrates the contributions of workers with disabilities and

educates about the value of a workforce inclusive of their skills and talents. This year's theme is "Increasing Access and Opportunity." For specific ideas about how RETAIN-CT organizations can support NDEAM, visit www.dol.gov/NDEAM. Suggestions range from simple, such as putting up a poster, to comprehensive, such as implementing a disability education program. Regardless, all play an important part in fostering a more inclusive workforce, one where every person is recognized for his or her abilities — every day of every month.



Thank you to all of our providers for your support.

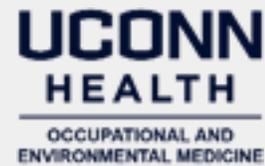
Dr. William Shaw, UConn Health

Karen Quesnel, CT Department of Labor

**Questions? Please email us
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