



*(See Updates in **RED**)*

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### **Key Bank Debit Cards**

*CTDOL recommends individuals select the option of direct deposit into a savings or checking account for benefit payments which occur within two-three business days once a payment is issued. Due to a nationwide shortage of debit cards and postal service delays, it could take an additional 10 days to 3 weeks longer for debit card payment.*

**General Questions Regarding Your Key Bank Debit Card**

[Key2Benefits® FAQs](#)

**Where is my debit card?**

[Key2Benefits® Card Status](#)