

## Benefit Your Business

Our local Business Service Units, located in Connecticut Department of Labor offices throughout the state, can provide the personalized service you need to help your business become more competitive in today's global market. Services include:

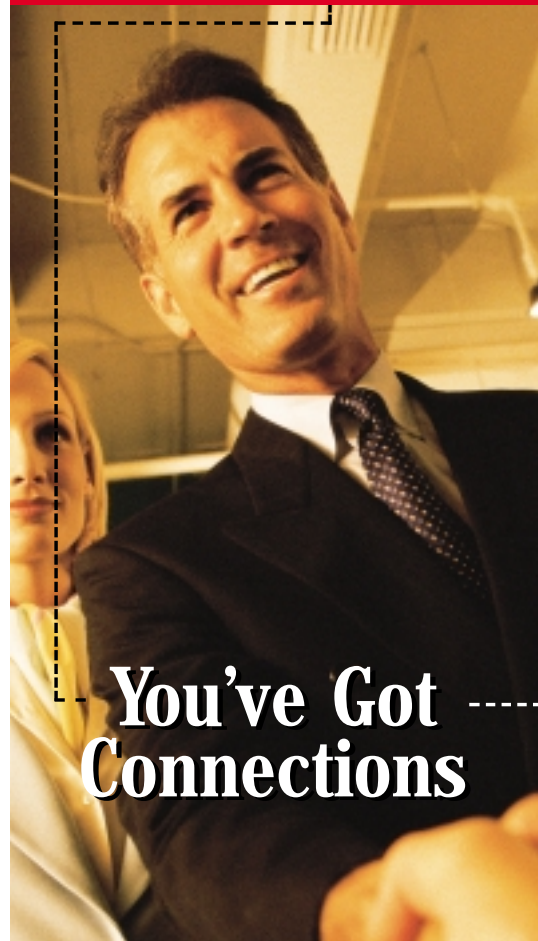
- Apprenticeship Programs
- Connecticut Job Bank
- Customized Job Training Assistance
- Economic Information and Statistics
- OSHA Consultations
- Recruiting Assistance
- Résumé Searches
- Statewide Job Fairs
- Tax Credit Programs

In addition, our Web site at [www.ctdol.state.ct.us](http://www.ctdol.state.ct.us) offers a wealth of Wage and Workplace and Labor Market Information.

The Connecticut Department of Labor is an equal opportunity employer with equal opportunity programs. Auxiliary aids and services are available upon request to individuals with disabilities



## Expanding or Restructuring Your Workforce?



# You've Got Connections



Call 1-877-US-2JOBS (1-877-872-5627)  
TTY Number 1-TTY-US-2JOBS (1-889-872-5627)

The Connecticut Department of Labor, in partnership with the U.S. Department of Labor, created a publicly funded system called **America's Workforce Network (AWN)**. The AWN Toll-Free Help Line was created to help America's employers manage the change that accompanies expansion and restructuring of business and workforce needs. One of the ways that this system of services can be accessed is through the AWN Toll-Free Help Line at 1-877-US-2JOBS.

## Expanding

You can obtain information about services that may be available to your business, including:

- Finding job-ready employees or developing current employees for jobs in which there are skill shortages.
- Direction to federal, State, and local Web sites that contain the resumes of job seekers with training and skills that may meet your requirements.
- Labor market and statistical information to help companies make informed business decisions. Data includes population and labor force levels, wages, and complete industry and occupational profiles based on both state and national data.

## Restructuring

If you are laying off workers or anticipating a business closure, there are services available within your State and local area to help you in transitioning your workers.

The AWN Toll-Free Help Line can provide you with the following:

- Referrals to your State Rapid Response Dislocated Worker Unit, which can provide you with information about services such as Rapid Response which may be available to your business.
- Information about alternatives that may be available to help your business avoid or reduce a layoff. Your company may be eligible for a variety of assistance, depending upon your situation.
- Information on governmental requirements that may apply to your situation, such as the Worker Adjustment and Retraining Notification Act (WARN), or applicable State statutes.



## America's Workforce Network

America's Workforce Network is the name for the newly updated federally sponsored national employment and training system. This network is committed to the nation's workers and their employers; helping workers get the skills they need to succeed in our ever-evolving marketplace and helping employers find skilled workers they need.

The new system is called a "network" because it offers a network of services and it is created and maintained by a network of partners ranging from workers and employers to federal, State, and local governments to educational groups, among others. The AWN Toll-Free Help Line is your universal access to information about the resources available through this network, which includes the One-Stop Career Center System and America's Career Kit.

## America's Workforce Network Toll-Free Help Line...



America's Workforce Network  
Toll Free Help Line

## America's Career Kit

America's Workforce Network offers a group of Web sites referred to as "America's Career Kit." These sites offer powerful tools to employers and workers alike. The following are just a few of the sites that are available through this network.

### America's Job Bank

One of the sites available is America's Job Bank, one of the Internet's largest online recruitment centers. Through this service, employers can post jobs listings that get national exposure, search over 700,000 active resumes, and link to local One-Stop Career Centers. Workers can use America's Job Bank to search for jobs that they are qualified for in the area where they want to live.

Link to [www.ajb.org](http://www.ajb.org) directly or call the AWN Toll-Free Help Line (1-877-US-2JOBS) for additional information about this service.

### America's Learning eXchange

Another site that is available to help employers and workers meet their workforce needs is America's Learning eXchange. Use this tool to search for classroom courses, distance learning opportunities, web- and computer-based training, educational programs, and more.

Link to [www.alx.org](http://www.alx.org) directly or call the AWN Toll-Free Help Line (1-877-US-2JOBS) for additional information about this service.

## One Stop Career Center System

The One-Stop Career Center is the heart of America's Workforce Network. These centers provide job search and skills training services to workers and recruitment services to employers. So whether you are an employer seeking qualified applicants or a worker who needs a job, the One-Stop Career Center can help you. Call the AWN Toll-Free Help Line to find your nearest One-Stop Career Center.

Opportunity • Guidance • Support



[www.ctdol.state.ct.us](http://www.ctdol.state.ct.us)



Calling the AWN Toll-Free Help Line offers you: fast, easy, and free service, knowledgeable Customer Service Representatives, information available in over 140 languages and use of a TTY system by calling 1-877-TTY-JOBS.  
889-5627

## Why wait? Get Connected to Your Future Now!

**Hours:** 8:00 a.m. to 8:00 p.m.

**Days:** Monday-Friday,  
except holidays