



# RAPID RESPONSE TEAM PRESENTATION AGENDA

## UNEMPLOYMENT INSURANCE BENEFITS

- How to file a claim ([www.filectui.com](http://www.filectui.com))
- How benefits are calculated and how many weeks of eligibility
- Your rights and responsibilities

## AMERICAN JOB CENTERS

Similar services located in every state & US territory (1-877-US2JOBS or [www.servicelocator.org](http://www.servicelocator.org))

**CAREER SERVICES** – available at no cost to anyone regardless of employment status ([www.ct.gov/dol](http://www.ct.gov/dol))

- CTHires -- Connecticut's free job bank ([www.cthires.com](http://www.cthires.com))
- Career centers with computers, internet access, copier, fax, résumé stationery and mail services
- Job search skills workshops and labor market information
- Career counseling, résumé writing assistance and critiquing
- Special services for Veterans

**DISLOCATED WORKER SERVICES**

- Eligible for services upon *Notice of Layoff*
- Customized job search assistance
- Training assistance – classroom and on-the-job training
- Retraining funds are limited and are *not* an entitlement – *No reimbursement*
- Approved list of eligible training providers
- Referral to other sources of funds for training and supportive services

## RELATED SERVICES

**OFFICE OF HIGHER EDUCATION AND BOARD OF REGENTS** ([www.ctohe.org](http://www.ctohe.org) and [www.ct.edu](http://www.ct.edu))

- Career, education, student financial aid, Veteran and Senior Citizen tuition waiver information

**EMPLOYEE BENEFITS SECURITY ADMINISTRATION** (1-866-444-3272 or [www.dol.gov/agencies/ebsa](http://www.dol.gov/agencies/ebsa))

- Division of the US Department of Labor that oversees private-sector retirement and health benefits and protects and enforces rights under ERISA, COBRA and HIPAA

**HEALTH INSURANCE OPTIONS** (Nationwide 1-800-318-2596 or [www.healthcare.gov](http://www.healthcare.gov))

**ACCESS HEALTH CT** (1-855-805-4325 or [www.accesshealthct.com](http://www.accesshealthct.com)) -- CT's Health Insurance Marketplace

- Screens for eligibility for Medicaid, Children's Health Insurance Program (CHIP), and financial help through advanced premium tax credits and/or cost-sharing reductions on private insurance plans provided by Anthem and ConnectiCare

**OTHER HEALTH-RELATED AND SUPPORTIVE SERVICE INFORMATION**

- Companies with approved individual health insurance policies ([www.ct.gov/cid](http://www.ct.gov/cid))
- Office of the Healthcare Advocate (1-866-466-4446 or [www.ct.gov/oha](http://www.ct.gov/oha))
  - Assists consumers in resolving problems with health plans and making informed decisions when selecting a health plan
- Community Health Centers ([www.ct.gov/dph](http://www.ct.gov/dph))
  - Provide medical, dental, and behavioral health services regardless of age, insurance, ability to pay or immigration status
- Department of Social Services (1-855-626-6632 or [www.connect.ct.gov](http://www.connect.ct.gov))
- Community Services Representatives
  - Safety net in time of need with confidential referral to community services
- 2-1-1 or [www.211ct.org](http://www.211ct.org) – free, confidential information and referral service available 24/7