



Frequently asked questions about coronavirus (COVID-19) for workers and employers Updated April 28, 2020

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UNEMPLOYMENT INSURANCE (UI)

OVERPAYMENTS

I have a question concerning my overpayment. Who can I contact?

The Benefit Payment Control Unit is responsible for establishing and recovering overpayments. If you have questions concerning your overpayment, please go to <https://www.ctdol.state.ct.us/UI-Help/UI-Help-sec/overpaymentassistance.htm>.

Overpayment information includes:

- How do I make a payment?
- What is my balance?
- How do I file an appeal?

General questions concerning your overpayment of benefits that are not related to the above questions may also be submitted on this page.

Note: Do not submit unemployment claim questions on this page.

Due to the high volume of questions, please allow 3 to 4 days for processing. Thank you for your patience.

Due to COVID-19, will the Department of Labor be suspending collection of overpayments?

The Connecticut Department of Labor has not received word about suspending collection of unemployment overpayments. If that changes, information concerning this matter would be posted in our agency Frequently Asked Questions (FAQ) as well as on the Benefit Payment Control Unit page of [FAQs](#).

I filed a claim for unemployment because of a temporary shutdown however my employer decided to pay me. What should I do?

Please go to the BPCU Online assistance Center page to <https://www.ctdol.state.ct.us/UI-Help/UI-Help-sec/overpaymentassistance.htm> and select the following question:

- **I would like to report an overpayment of unemployment benefits I received. Please include hours worked, gross wages, dates of employment, and employers name and address.**

In the box below the question, please provide us with the information requested, the name of your employer, and a statement wishing to cancel your claim for unemployment. If benefits were paid out before your claim was cancelled, we will send you a letter at a later date with the overpaid amount with instructions on how to repay the monies. Due to the current COVID-19 situation, the letter may take several weeks to be sent out.

IMPORTANT: When paying back money received from unemployment, you **MUST** include any income taxes deducted from your unemployment in your repayment. The Department of Labor cannot reverse the taxes already sent to the IRS and DRS.

I filed a claim for unemployment because of a temporary shutdown due to COVID-19 however my employer decided to pay me. I would like to cancel my claim for unemployment.

Click [HERE](#).

Congress passed a bill that includes additional money for my weekly unemployment payments. If I currently have an overpayment, will this money be taken to repay my overpayment balance?

Yes, the Department of Labor will offset 50 percent of the additional \$600 payment to repay your overpayment balance.