

Connecticut's Industry Sector Partnerships

Partnership	Industry Sector	Workforce Region	Overview	Contact
Advanced Manufacturing Employer Partnership (AMEP)	Manufacturing	No. Central	<ul style="list-style-type: none"> – avenue for manufacturers to come together, share ideas, resources – sector industry partnerships that identify alternative ways to build manufacturing talent pipeline – train low skilled workers in manufacturing. referral, job placement to AMEP partners 	<p>Lynn Raicik, Senior Workforce Specialist, lraicik@ccat.us 860.282.4297 www.ccat.us/education-workforce/manufacturing-career-advancement</p> <p>Pamela Tonello, Chief Program Officer ptonello@capitalworkforce.org 860.899.3495</p>
Advanced Manufacturing Technology Centers (AMCT)	Manufacturing	State	<ul style="list-style-type: none"> – short-term (5 to12 week) customized training program in manufacturing for incumbent workers through state's Community Colleges – welding, mechatronics, CAD/CAM programming, tool & die, Lean manufacturing, quality inspection – metrology, CNC operator, sheet metal fabrication 	<p>Tracy Ariel, Director, Advanced Manufacturing Centers, CSCU Board of Regents arielt@ct.edu 860.723.0605 www.ct.edu/makeithere</p>
Aerospace Components Manufacturers (ACM)	Manufacturing	No. Central	<ul style="list-style-type: none"> – industrial cooperative of aerospace companies, manufacturers, suppliers (world-class aerospace companies) throughout Connecticut, southwestern Massachusetts – adopt, implement Lean enterprise practices, workforce training and development 	<p>Bruce Fiedorowicz, Executive Director bfiedorowicz@acm-ct.org 860.513.3205 www.aerospacecomponents.org</p>
Central Connecticut State University, Institute of Technology and Business Development (ITBD) Faculty in Residence Program	Manufacturing	No. Central	<ul style="list-style-type: none"> – academic and industry collaborative to enable manufacturers to extract maximum value from their technologies, financial and human resources – university faculty team with student-interns to provide research, development and testing for manufacturers 	<p>Richard Mullins, Exec. Assistant to President MullinsR@mail.ccsu.edu 860.832.0700 www.ccsu.edu/itbd</p>
Connecticut Dream It. Do It (CTDIDI)	Manufacturing	State	<ul style="list-style-type: none"> – provides students, parents, families, educators with wide variety of resources, programs about 21st century manufacturing workplace, and introduces broad range of educational, career opportunities that manufacturing offers – addresses high priority among manufacturers creating next generation of skilled workers, primary focus on students in grades 5-9 	<p>Calvin Brown, Education & Workforce Development Specialist II cbrown@ccat.us 860.282.4224 www.ctdidi.com</p>
Connecticut Technology Council	Manufacturing	State	<ul style="list-style-type: none"> – oldest, only business association expressly serving needs of enterprises working in technology and innovation – represents over 275 members, community of over 6,000 companies – serves members, broader interests of Connecticut as they relate to growth and success of technology-based development 	<p>Bruce Carlson, President & CEO bcarlson@ct.org 860.289.0878 www.ct.org</p>

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<i>Connecticut Tooling & Machining</i>	Manufacturing	State	<ul style="list-style-type: none"> - local and national advocacy efforts through various coalitions with State level organizations and the National Tooling and Machining Association (NTMA) for National issues - resource for information, education, training and association services for the innovative tooling and machining companies - training needs, community outreach to improve the image of the Precision Manufacturing industry and awareness of the opportunities available to prospective Employees 	Cindy Scoville, Executive Director CTMA Director@ct-ntma.org 860.604.8963 www.ct-ntma.org/
<i>Eastern Advanced Manufacturing Alliance (EAMA)</i>	Manufacturing	East	<ul style="list-style-type: none"> - non-profit organization of manufacturers in Eastern Connecticut, South Central Massachusetts, Northwestern Rhode Island - works with education, training partners to promote and improve manufacturing careers, regional manufacturing workforce - creates platform for member companies to advance region's manufacturing agenda 	Kelli Vallieres, President & CEO of Sound Manufacturing Inc. kvallieres@soundmfg.com 860.213.1981 www.eamainc.com
<i>Eastern Connecticut Manufacturing Pipeline</i>	Manufacturing	East	<ul style="list-style-type: none"> - no-cost training to address hiring needs of General Dynamics/Electric Boat, members of Eastern Advanced Manufacturing Alliance (EAMA), other manufacturers - short-term classroom training, online manufacturing training, job search assistance 	Jennifer Proulx, Career Counselor Jennifer.proulx@ct.gov 860.412.7003 www.ewib.org/pipeline
<i>Investing in Manufacturing Communities Partnership (IMCP)</i>	Manufacturing	East No. Central	<ul style="list-style-type: none"> - support modernization, innovation of processes, equipment, workforce for manufacturers in AMC Region's aerospace, shipbuilding industries - focus in workforce and training, supplier networks, research and innovation, infrastructure and site development, trade and investment, operational improvement and capital access 	Carmen Molina-Rios, Business Development Project Manager carmen.molinarios@ct.gov 860.270.8234 www.eda.gov/imcp
<i>Manufacturing Innovation Fund (MIF) Apprenticeship in Manufacturing Program</i>	Manufacturing	State	<ul style="list-style-type: none"> - financial assistance to Connecticut manufacturers to provide real-time demand driven registered apprenticeship program that combines work schedule of on-the-job training with related classroom instruction - assistance includes wage subsidy reimbursements, related instruction tuition reimbursement or competency/performance reimbursement 	Todd Berch, Program Manager todd.berch@ct.gov 860.263.6087 www.ctapprenticeship.com
<i>Manufacturing Innovation Fund (MIF) Incumbent Worker Training Program</i>	Manufacturing	State	<ul style="list-style-type: none"> - support advanced manufacturing, innovative companies to train incumbent workers in skills to meet current, emerging market needs - financial assistance to Connecticut manufacturers for growing innovative, technology-based manufacturing business 	Bernice Zampano, Operations Coordinator bernice.zampano@ct.gov 860.263.6732 www.ctdol.state.ct.us/IWTmanufappform.htm

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<i>New Haven Manufacturers Association (NHMA)</i>	Manufacturing	State	<ul style="list-style-type: none"> - promotes, advocates causes important to manufacturing community in Greater New Haven region and beyond - educates members on business, provides forum for exchange of ideas and issues 	Edward Fenton, Executive Director edfenton@newhavenmanufacturers.com 203.387.5121 www.newhavenmanufacturers.com
<i>Northwest Connecticut Manufacturers Coalition</i>	Manufacturing	Northwest	<ul style="list-style-type: none"> - coalition of regional manufacturers with responsibility to maintain, expand manufacturing education and training through region's trade schools, Northwestern Connecticut Community College (NCCC) - evaluates, documents workforce needs of regional employers 	JoAnn Ryan, President & CEO joann@nwctchamberofcommerce.org 860.482.6586 www.nwctcdc.com/manufacturing.htm
<i>Precision Metal Forming Association of Connecticut</i>	Manufacturing	State	<ul style="list-style-type: none"> - full-service trade association of metal forming company members in and around Connecticut (also include suppliers of equipment, materials, services to the industry) - programs offer excellent opportunities to network, build business relationships, and expand professional expertise. - mission is to shape the environment of the metal forming industry, leading innovative member companies toward superior competitiveness and profitability 	Ms. Genene Patrissi, District Administrator Gmp7919@yahoo.com 203.824.0392 pma.org/southern-new-england/
<i>Smaller Manufacturers Association of Connecticut</i>	Manufacturing	State	<ul style="list-style-type: none"> - Smaller Manufacturers' Association of Connecticut (SMA) members thrive, grow through communication, education, collaboration and advocacy 	Bill Waseleski, President admin@sma-ct.com 203.575.8107 sma-ct.com/
<i>Southwestern Connecticut Manufacturer's Consortium</i>	Manufacturing	Southwest, So. Central	<ul style="list-style-type: none"> - consortium of regional manufacturers meet monthly to network and discuss programs and initiatives to support workforce development - topics of interest are discussed with state, local workforce development professionals 	Lori-Lynn Chatlos, Business Services Rep lorilynn.chatlos@ct.gov 203.455.2601
<i>STEP-UP Small Manufacturing Training Grant Initiative</i>	Manufacturing	State	<ul style="list-style-type: none"> - employer incentives to hire new employees, create jobs eligible companies, defined as small business or manufacturer with not more than 100 employees - training grants up to \$12,500 for new hire for six months (training must be held on-site, can be used to subsidize wages) 	STEP-UP Regional Coordinators www.ctdol.state.ct.us/StepUp/contacts.htm www.ctdol.state.ct.us/StepUp/index.htm
<i>Wire & Cable Manufacturers' Alliance (WCMA)</i>	Manufacturing	State	<ul style="list-style-type: none"> - business association serving the manufacturers of low to high voltage electrical, electronic and fiber optic wire and cable - produces events that bring owners, executives, key managers together for networking, the exchange of information, and to promote the wire and cable industry 	Ed Fenton, Executive Director 860.841.7720 www.wcmainc.org/

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Connecticut Association of Health Care Facilities, Inc. (CAHCF)	Healthcare	State	<ul style="list-style-type: none"> - state's largest not-for-profit member association representing profit and not-for-profit health care facilities providing services to, and advocating for, the State's providers of long-term, sub-acute and rehabilitative care - clearing house for information advancing consumer knowledge about the nursing home and assisted living service providers in Connecticut 	Adriana Manning, Manager Educational & Administrative Services AManning@cahcf.org 860.290.9424 www.cahcf.org/
Connecticut Health Council	Healthcare	State	<ul style="list-style-type: none"> - robust network of experts, professionals interested in leveraging and promoting Connecticut's health sector assets as a primary driver of economic, employment growth - annual series of programs that focus on wide range of health sector topics addressed by speakers of regional, national, international 	Amy H. Cunningham, Executive Director acunningham@cthealthcouncil.com 860.728.2298 www.cthealthcouncil.com
Connecticut Hospital Association (CHA)	Healthcare	State	<ul style="list-style-type: none"> - supports hospitals and related healthcare organizations through advocacy, education, and member-focused services during a time of profound change in healthcare 	Jennifer Jackson, President/CEO Jackson@chime.org 203.294.7200 www.cthosp.org
Connecticut Public Health Association	Healthcare	State	<ul style="list-style-type: none"> - leadership in developing public health policies and advocacy campaigns in response to key public health issues at the local, state and federal levels of governments - advocacy and education resources in key areas of public health such as Public Health Infrastructure, Universal Health Care, Environmental Health, and Disease Prevention 	Morgan Spencer, President, University of Connecticut Health Center mspencer@uchc.edu 860.679.5489 www.cpha.info/
Eastern CT Area Health Education Center (AHEC)	Healthcare	East, No. Central	<ul style="list-style-type: none"> - deliver culturally, linguistically appropriate healthcare education and increase diversity, quality, distribution of future healthcare professionals - specialized training in health care interpretation (career pathway to Apprenticeship) 	Cherie Poirier, Development Coordinator poirier@easternctahhec.org 860.465-8281 www.easternahec.org
Eastern CT Workforce Investment Board (EWIB) Health Pipeline Initiative	Healthcare	East	<ul style="list-style-type: none"> - collaboration with Lawrence and Memorial Hospital, Three Rivers Community College - identify workforce needs of region's healthcare providers - develop career pathways/pipelines, short-term job- related training in healthcare field 	John Beauregard, President & CEO beauregardj@ewib.org 860.859.4100 www.ewib.org
Health Careers Advancement Project (HCAP)	Healthcare	East Northwest So. Central	<ul style="list-style-type: none"> - short-term job related training, job search assistance to individuals interested in healthcare careers through Community Colleges, Yale New Haven Hospital - employer may receive grants to provide on-the-job training when hiring participants 	Terri Sells, Career Counselor tsells@workforcealliance.biz 203.624.1493 ext. 251 www.workforcealliance.biz/index.php/growth-sect/healthcare/hcap

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<i>MetroHartford Alliance for Careers in Health (MACH)</i>	Healthcare	No. Central	<ul style="list-style-type: none"> - co-convened by <i>Capital Workforce Partners, Workforce Solutions, Connecticut Women's Education and Legal Fund (CWEALF)</i>, business partnership identifies, responds to workforce development policy issues for entry level, middle skill positions in healthcare industry - addresses workforce needs of healthcare institutions in North Central Connecticut - initiatives include incumbent worker training, healthcare-focused career agents and youth programs 	<p>Pamela Tonello, Chief Program Officer ptonello@capitalworkforce.org 860.899.3495</p> <p>Ricardo Henriquez, Director, Workforce Solutions Collaborative rhenriquez@unitedwayinc.org 860.493.130</p> <p>www.capitalworkforce.org/sector-focus/business-partnerships/</p>
<i>Re-Employment Alliance for Careers in Health (REACH)</i>	Healthcare	No. Central	<ul style="list-style-type: none"> - North Central Connecticut region initiative with objective of helping healthcare providers, related employers train existing and incoming workforce. - Wage reimbursements up to \$20,000: for provision of on-the-job training (OJT) to eligible new hires - Tuition Support: to help offset cost, exam fees for OJT participants pursuing specialty training and/or certifications - Incumbent Worker Training for Nurses: to support training costs for nursing workforce 	<p>Katiria Delgado, Nursing Coordinator kdelgado@capitalworkforce.org 860.899.3455</p> <p>Mohamed Chaouki, Program Coordinator mchaouki@capitalworkforce.org 860.899.3523 www.capitalworkforce.org/index.php/sector-focus/healthcare/reach-training-healthcare-practitioner-and-health-it-careers</p>
<i>Southwestern Connecticut Health CareRx Academy</i>	Healthcare	Southwest	<ul style="list-style-type: none"> - partnership of healthcare providers, educators, trainers, community-based organizations - no-cost occupational training, work readiness for participants to begin, advance career in healthcare - potential careers: Dental Assistant, Patient Care Technician, Certified Nursing Assistant, Medical Billing & Coding, Pharmacy Technician, Surgical Technologist, Medical Office Management (visit web site for additional career pathways) 	<p>Adrene Cory, Health Career Academy acory@workplace.org 203.930.1637 www.workplace.org/health-career-academy</p>
<i>Brownfield Job Training Program</i>	Construction	Northwest	<ul style="list-style-type: none"> - 40 hour per week, 8 week curriculum - instruction in: OSHA/EPA laws and regulations, OSHA Hazwoper Training, ground storage tank removal, OSHA hazard communications, hazardous material handling, personal protective equipment, Lead/ asbestos abatement, RCA / DOT hazardous, non-hazardous waste generation 	<p>Joe Diorio, WCCI Compliance Officer joe.diorio@nrwib.org 203.574.6971 ext. 434 www.nrwib.org/content/2807/2925/default.aspx</p>
<i>Building Pathways in Connecticut</i>	Construction	State	<ul style="list-style-type: none"> - career pathway for women to attend union-created, union-driven apprenticeship readiness program and prepare for apprenticeship in building trades 	<p>Amy Blackwood, Program Coordinator buildingpathways@ctula.org 860.258.6640 ext. 226 www.buildconnecticut.com/tags/women-construction</p>
<i>Build Connecticut – Building Your Future in Construction</i>	Construction	State	<ul style="list-style-type: none"> - career pathways for participants in union-created, union-driven apprenticeship readiness program and prepare for apprenticeship in building trades 	<p>Donald Shubert, President dshubert@ctconstruction.org 860.529.6855 www.buildconnecticut.com</p>

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Capital City YouthBuild	Construction	No. Central	<ul style="list-style-type: none"> participants from Hartford, ages 16-24, can pursue career in construction, food service, health care while completing high school or earning GED. Graduates move into apprenticeships and jobs, have access to Community Renewal Team's programs and services 	Julie Ackerman, Director, Planning & Research ackermanj@crtct.org 860.560.5772 www.crtct.org/en/need-help/training/capital-city-youthbuild
CT Energy Workforce Development Consortium	Construction	State	<ul style="list-style-type: none"> public-private partnership of energy-related businesses, government, academia to meet workforce needs of state's traditional, alternative energy suppliers and energy-efficiency companies resources to explore education, training programs, industry employment opportunities 	Andrea Comer, VP of Workforce Strategies andrea.comer@cbia.com 860.244.1946 www.getintoenergyct.com
Hartford Jobs Funnel	Construction	No. Central	<ul style="list-style-type: none"> pre-employment preparation, job training "stepping stone" for Connecticut residents seeking employment in construction and construction-related trades 	Yolanda Rivera, Director, Jobs Funnel yrivera@capitalworkforce.org 860.899.3448 www.capitalworkforce.org/jobs-funnel/about-jobs-funnel/
New Haven Works Construction Pipeline	Construction	So. Central	<ul style="list-style-type: none"> provides employers in New Haven region with trained workers connects New Haven residents to city construction projects 	Melissa Mason, Executive Director melissamason@newhavenworkspipeline.org 203.562.9000 www.newhavenworkspipeline.org
Renewable Energy and Energy Efficiency Business Association, Inc. (REEBA)	Construction	State	<ul style="list-style-type: none"> business organization with over 100 members promotes sustainable deployment of renewable energy and energy efficiency, and advocates for removal of regulatory barriers and establishing legislative-based opportunities 	Paul Michaud, Executive Director & Founder pmichaud@mlgcleanenergy.com 860.338.3728 www.reeba.org
Waterbury/NW Construction Careers Initiative	Construction	Northwest	<ul style="list-style-type: none"> targets Waterbury residents for career opportunities in building trades 	Joe Diorio, WCCI Compliance Officer joe.diorio@nrwib.org 203.574.6971 ext. 434
YouthBuild New Britain	Construction	No. Central	<ul style="list-style-type: none"> gives New Britain youth ages 17-24 opportunity to get High School Diploma or GED while gaining occupational skills training and certifications in construction sector 	Yolanda Rivera, Director, Jobs Funnel yrivera@capitalworkforce.org 860.899.3448 www.capitalworkforce.org/index.php/jobs-funnel/youthbuild-new-britain
Youthworks – Southwest Connecticut	Construction	Southwest	<ul style="list-style-type: none"> connects out-of-school youth to workforce development services occupational training for growing careers: Bank Teller, CNA (Certified Nursing Assistant), Environmental Remediation/Building Safety, Hotel & Hospitality, Information Technology (IC3 Certification), Sales and Customer Service, College Preparation 	Yvonne Temann, Support Services ytemann@workplace.org 203.416.8487 www.ctworkssw.org/youth
Connecticut Bankers Association (CBA)	Insurance and Financial Services	State	<ul style="list-style-type: none"> advocate for financial institutions in the state develops educational programs through collaboration with Center for Financial Training (webinars, online courses, seminars on industry-related/job-specific fields for bank, credit union employees) 	Lindsey R. Pinkham, President & CEO lpinkham@ctbank.com 860.677.5060 www.ctbank.com
Connecticut Insurance and Financial Services (CT IFS)	Insurance and Financial Services	State	<ul style="list-style-type: none"> sustained recruitment, education of trained workforce <i>Get Hired</i> – annual IFS career fair for college students <i>High School, Inc.</i> – high school internships Actuarial Boot Camp, Banking Boot Camp 	Susan Winkler, Executive Director swinkler@connecticutIFS.com 960.728.2271 www.connecticutifs.com

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Hartford Insurance Company Apprenticeship Program	Insurance and Financial Services	No. Central	<ul style="list-style-type: none"> - partnership between <i>Capital Community College</i> and <i>The Hartford</i> - insurance apprenticeship program that offers an insurance-specific curriculum, paid-on-the-job training, tuition assistance, mentoring to equip students for key customer-facing roles in <i>The Hartford's</i> claims operation 	Linda Guzzo, Dean, School of Workforce and Continuing Education lguzzo@capitalcc.edu 860.906.5132 www.thehartford.com/careers/claims-apprentice
New Britain High School Academy of Finance	Insurance and Financial Services	No. Central	<ul style="list-style-type: none"> - offers students the ability to learn, apply business and financial content and concepts through a hands on, project-based, collaborative approach - curriculum covers entrepreneurship, banking and credit, financial planning, global business, securities, insurance, accounting and economics, among many other topics 	Juan Berrios, Community and Financial Services Program Manager jberrios@hranbct.org 860.225.1084 ext. 315
iTalent Initiative	Information Technology	Southwest	<ul style="list-style-type: none"> - developed with the participation of 20 businesses, five educational institutions, and government, the mission of the <i>iTalent</i> initiative is to strengthen and elevate awareness of the region's tech community and improving retention within the region as careers progress 	Cynthia Lyon, Director, Higher Education & Human Capital Services clyon@businessfairfield.com 203.359.3220 www.icoastct.com
ITXpress – Tech Hire Program	Information Technology	So. Central Northwest	<ul style="list-style-type: none"> - training, support services for unemployed/out-of-school youth to connect with information technology opportunities - services include childcare & transportation assistance, internships and/or paid work experience 	Matthew Reid, Career Navigator mreid@workforcealliance.biz 203.867.4030 ext. 287 http://www.workforcealliance.biz/youth/itxpress Angelo Santamaria, Career Navigator angelo.santamaria@nrwib.org 203.574.6971 ext. 465 www.nrwib.org/content/2807/2931/default.aspx
Tech Talent Advisory Committee	Information Technology	State	<ul style="list-style-type: none"> - composed of business leaders from across the state with the goal of developing pilot programs with the purpose of doubling the number of persons employed in 'technology-related fields' within the next ten years - programs based on business feedback to determine the greatest gaps in tech talent and identifying where the advisory committee can begin to make meaningful investments to help fill those gaps 	Alison Lubin, Office of the Commissioner, CT. Dept. of Economic and Community Development Alison.Lubin@ct.gov 860.270.8130 www.ct.gov/ecd/cwp/view.asp?a=4939&q=592074
Biomedical Engineering Alliance and Consortium (BEACON)	Bioscience	No. Central	<ul style="list-style-type: none"> - academic and medical institutions, corporations and entrepreneurs - dedicated to development, commercialization of new medical technology - "Preferential Access Network" which provides members access to expertise and resources within BEACON Community 	Terri Wilson, Executive Director twilson@beaconalliance.org 860.547.1995 www.beaconalliance.org

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BioCT	Bioscience	State	<ul style="list-style-type: none"> – links the life and healthcare sciences community in Connecticut to help identify, retain talent and to exploit new technology and innovation and construct a vibrant bioscience community, bioscience jobs – start-up company support; mentoring, solving problems, finding funding and linking together entrepreneurs and population of small companies 	Dawn Hocevar, President & CEO kqipson@BioCT.org 203.470-2720 www.cureconnect.org
CBIA Connecticut Bioscience Growth Council	Bioscience	State	<ul style="list-style-type: none"> – member companies with biotech, pharmaceutical, bioscience-related interests – represents interests of biotech and biopharma companies at State Capitol to provide advocacy support and resources – addresses issues affecting the sector, including the importance of strong intellectual property protection, industry's high R&D costs 	Paul Pescatello, Senior Counsel & Executive Director paul.pescatello@cbia.com 860.244.1938 www.cbia.com/bioscience
Connecticut's Innovation Ecosystem (CTNext)	Business Development, Entrepreneurship	East No. Central So. Central Southwest	<ul style="list-style-type: none"> – network of business professionals who offer services to entrepreneurs, access to funding – access to partnership networks, business advisors, technical programs to help grow a business 	Matthew McCooe, Chief Executive Officer connect@ctnext.com 860.258.7858 www.ctnext.com
Spanish American Merchants Association (SAMA)	Business Development, Entrepreneurship	No. Central So. Central	<ul style="list-style-type: none"> – technical assistance to promote business expansion, job creation, entrepreneurship for minority-owned businesses in Hartford, New Haven. 	Julio Merdoza, Executive Director julio_mendoza@samact.org 860.278.5825, ext. 16 www.samact.org
Pathways in Technology Early College High School (P-Tech)	STEM	State	<ul style="list-style-type: none"> – career and technical education (grade 9-14 public school) model that emphasizes STEM subjects, and blends public high schooling with community college – students graduate with no-cost associate's degree in applied science, engineering, computers, along with skills to continue studies or acquire well-paying, high potential jobs in information technology arena 	Tracy Ariel, Director, Advanced Manufacturing Centers, CSCU Board of Regents arielt@ct.edu 860.723.0605 www.ct.edu/makeithere Albert Schneider, VP of Infrastructure Services ams@us.ibm.com 203.486.2914
Transportation, Distribution and Logistics (TDL) Partnership	Transportation, Distribution and Logistics	State	<ul style="list-style-type: none"> – trains eligible job seekers for employment in transportation, distribution, logistics industry sector – completers receive Certified Logistics Associate and Technician credentials 	Deb Presbie, Program Manager deb.presbie@cbia.com 860.244.1932 www.cbia.com/resources/workforce-development/programs/workforce-solutions-collaborative
Retail Career Academy – Southwest	Retail	Southwest	<ul style="list-style-type: none"> – promotes career pathways in retail, helps Connecticut retailers find skilled workers – five-week course to deliver core retail skills, "boot camp" for career readiness, sales & customer service training to obtain National Retail Federation Certification 	Jean Barry, Workforce Development Specialist jbarry@workplace.org 203.610.8504 www.workplace.org/retail-career-academy