

RECRUITMENT

Aerotek

➤ Customer Service Representatives – Job ID #113068

Wednesday, January 17, 2018 / 9:00am – 11:00am

Waterbury American Job Center

249 Thomaston Avenue, Waterbury, CT 06702

JOB INFORMATION AND REQUIREMENTS

Customer Service Representatives Needed! Over 100 position openings in Danbury!

Responsible for fielding inbound and outbound calls

Primary duty is to collect payments and resolve customer service related issues

Strong Data Entry Skills

Experience with conflict resolution and de-escalating situations

Excellent communication skills

Ability to multitask and navigate multiple web pages

High School Diploma or equivalent

Various shifts available

Compensation: \$12 per hour for 1st shift full time and \$12.50 for 2nd shift full time

Once permanent, 2nd shift employees receive a pay raise to \$13.50 hourly

All of our shifts available are eligible for commission once permanent - full time permanent employees receive between \$13-17 per hour

Training is for two weeks and is paid an hourly rate of \$10.10 hourly

INTERVIEW PREPARATION INSTRUCTIONS

❖ Bring résumé

❖ Be prepared to fill out an online application

For more information visit www.CTHires.com. Click on **Find a Job** then the **Job Number Search** tab. Enter the Job Order Number then click **Search**.

If you are interested in attending this recruitment event, you must be a registered user of CTHires to participate in this event. If you are not registered, please visit www.CTHires.com to register as an Individual prior to the event.

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