The Connecticut Department of Labor (CTDOL) is working hard to help our claimants have access to the financial support they need during these troubling times. We have put together some of the more common Questions and Answers. Please review these materials, as they may help you to find the information you need without having to contact the Department.

We have launched a NEW www.filectui.com WEBPAGE while keeping the familiar Blue, Green, and Red Buttons
CTDOL's digital filing platform is open online 24 hours per day, 7 days per week at www.filectui.com

Our American Job Centers remain closed to in-person visits due to COVID-19,
but claimants can reach our Consumer Contact Center for assistance
or use the Ask DOL button at the bottom of www.Filectui.com
8:30 am to 4:00 pm Monday – Friday (excluding holidays)
Local Access **860-967-0493** and **203-941-6868**
Toll Free **800-956-3294**

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Note: This guidance is for general informational purposes only and is not to be used as a substitute for relevant state statutes or regulations.